



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

3001 Mail Service Center • Raleigh, North Carolina 27699-3001

Tel 919-733-7011 • Fax 919-508-0951

Michael F. Easley, Governor
Dempsey Benton, Secretary

Michael S. Lancaster, M.D. and
Leza Wainwright, Directors

June 2, 2008

MEMORANDUM

To: Legislative Oversight Committee Members
Commission for MH/DD/SAS
Consumer/Family Advisory Committee Chairs
State Consumer Family Advisory Committee Chairs
Advocacy Organizations and Groups
North Carolina Association of County Commissioners
County Managers
County Board Chairs
North Carolina Council of Community Programs
NC Association of Directors of DSS

State Facility Directors
Area Program Directors
Area Program Board Chairs
DHHS Division Directors
Provider Organizations
MH/DD/SAS Professional Organizations and Groups
MH/DD/SAS Stakeholder Organizations and Groups
Other MH/DD/SAS Stakeholders

From: Leza Wainwright 

Re: **Communication Bulletin #093**
MH/DD/SAS Community Systems Progress Report



Enclosed please find the MH/DD/SAS Community Systems Progress Report for the third quarter of SFY 2007-2008. As stated in the report's introduction, effective management of community systems is essential for the success of North Carolina's efforts to transform its mental health; developmental disabilities; substance abuse services system. Tracking the status and progress of community systems also provides a means by which the public and the General Assembly may hold the Division and Local Management Entities (LMEs) accountable for progress toward the goals of the system reform.

The Community Systems Progress Report has presented LME-specific information on clinical performance measures since SFY 2007. Three new measures have been incorporated into the report for the first time this quarter:

- Timeliness of access to emergent, urgent and routine care (previously included in the quarterly Performance Contract Report)
- Readmissions to state psychiatric hospitals within 30 and 180 days of discharge
- Children served in non-family settings



The report and the Appendix to the report are available on the Division website at:
<http://www.ncdhhs.gov/mhddsas/statspublications/reports>

If you have questions regarding this report, please send them via electronic mail to:
ContactDMHQuality@ncmail.net.

cc: Secretary Dempsey Benton
Dan Stewart
DMH/DD/SAS Executive Leadership Team
DMH/DD/SAS Staff
Sharnese Ransome
Kaye Holder
Wayne Williams
Rich Slipsky
Andrea Poole
Shawn Parker
Brad Deen
Walker Wilson

